

## Quality Assurance Manual

### A1.1 QUALITY POLICY STATEMENT

Crone, established in 1963 by the late Donald Crone, has over the past 50 years developed into one of Australia's pre-eminent architectural practices led by Gregory Crone.

Commissioned by prominent clients from the property, retail, banking and finance, insurance and government sectors, Crone offers a comprehensive range of services including architecture, planning, interior design and other specialised professional disciplines across a spectrum of project types and scales.

Having established a quality management system in compliance with ISO 9001:2015, Crone is committed to growing its business through the provision of exceptional client service while improving its core business through the delivery of design and documentation.

The Crone team produces design solutions which seek to challenge the status quo finding ways to make things better by nurturing creative thought and caring about what we do and how we do it. Crone strives for limitless evolution, empowering each individual to embrace positive change and champion innovation. We do this through positive collaboration across all offices and teams, using shared knowledge and encouraging curiosity and self-development whilst maintaining mutual respect in a supportive environment.

Crone endeavors to satisfy all legal and statutory requirements keeping abreast of advancements in these areas.

To assist in meeting its commitment, Crone has established quality objectives relating to:

- Improving the delivery of architectural services;
- Evaluating project performance;
- Project planning; and
- Strong commitment by Management to support all employees within the organisation.

Crone continually reviews its quality objectives with the aim to develop and improve.



**Greg Crone**  
CEO

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